

Manav Rachna International Institute of Research and Studies

(Deemed to be University under section 3 of the UGC act, 1956)

CENTRE FOR DISTANCE AND ONLINE EDUCATION



Stakeholder Feedback Analysis Report

(Academic Year 2021-22)

Shaveta
(Name and Signatures)

Deputy Director-CDOE

[Signature]
Director-CDOE, MRIIRS



A. Feedback on Curricula and Learning Platform

Preamble

Feedback from stakeholders viz; students, faculty members & subject experts are collated on the quality and effectiveness of the different curricula and academic/Learning Processes and overall assistance by Centre for Distance and Online Education (CDOE), Manav Rachna International Institute of Research and Studies (MRIIRS) in general as per the laid down Policy and Procedures of Feedback. Stakeholder feedback is collated and analyzed through Google Form Link with an aim of monitoring and continuously improving the quality of curricula while providing the opportunity for all stakeholders to actively participate in the continuous improvement of programs of study.

Following stakeholders provided feedback on curricula for the mentioned parameters on a 5-scale rating (Outstanding, Very Good, Good, Average, Below Average):

- Students
- Faculty members & subject experts

Templates of the above-mentioned feedback forms are included in Annexures I, and II respectively.

Director-CDOE, MRIIRS



Shaneta

Manav Rachna International Institute of Research and Studies
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Centre For Distance and Online Education

Ref No: MRIIRS/CDOE/2021-22/C1

Date: 05-04-2022


CIRCULAR

Centre for Distance and Online Education has planned a meeting on 6th April 2022 in CT-14 to constitute the feedback committee on Curricula & Learning Platform for the academic year 2021-22.

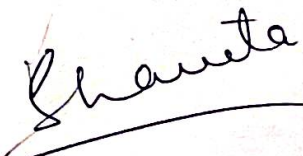

Deputy Director-CDOE

To: All staff members of CDOE

CC: Director-CDOE


Director-CDOE, MRIIRS





Manav Rachna International Institute of Research and Studies

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Centre For Distance and Online Education

Ref No: MRIIRS/CDOE/2021-22/C2

Date: 06-04-2022

Minutes of the Meeting

In reference to the notice dated 05-04-2022, the meeting has been conducted on 06-04-2022 for the constitution of the stakeholder's feedback committee on Curricula & Learning Platform. The members of constituted committee are as follows:

Dr. Shaveta Bhatia (Professor and Deputy Director-CDOE)	Chairperson
Dr. Mridula Batra (Associate Professor and Assistant Director-CDOE)	Member
Dr. Priya Vij (Associate Professor - CDOE)	Coordinator
Mr. Sohail Imran	Assistant Manager IT, CDOE
Mr. Satish Kumar (Executive)	Member

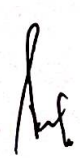
After a detailed discussion, the following points were discussed:

- To collect feedback through online mode from various stakeholders. A sample of forms are attached as Annexure I & Annexure II.
- To submit the compilation and analysis report of various feedbacks received.


Deputy Director-CDOE

To:

Copy to: Director-CDOE


Director-CDOE, MRIIRS



Manav Rachna International Institute of Research & Studies

(Deemed to be University under Section 3 of the UGC Act, 1956)

(NAAC Accredited 'A' Grade)

Sector-43, Delhi-Surajkund Road, Faridabad.



Student Feedback

1. Name: _____ 2. Roll No: _____
 3. Programme: _____ 4. Batch: _____
 5. Semester: _____ 6. CGPA till present semester: NA
 7. Institutional Email Id: _____ 8. Phone No.: _____

S.No.	Please rate the following	Rating				
		Outstanding	Very Good	Good	Average	Below Average
A. Feedback on Curriculum						
1	Accessibility of e-content available on the portal					
2	Accessibility of Library e-learning resources					
3	Problem-solving and creativity during live sessions					
4	Usefulness of Self Learning Material					
5	Trouble Shooting Technical Issues					
6	Queries sort on time					
7	Relevance of Trainings/Workshops by Industry/International Experts					

Suggestion for improvement: _____

Priya

Director-CDOE, MRIIRS



Shavita

Annexure II

Manav Rachna International Institute of Research & Studies

(Deemed to be University under Section 3 of the UGC Act, 1956)

(NAAC Accredited 'A' Grade)



Sector-43, Delhi-Surajkund Road, Faridabad.

Faculty Feedback

1. Name: _____ 2. Designation: _____
 3. Department: _____ 4. Teaching Experience: _____
 5. Research/Industry Experience: _____ 6. Field of Specialization: _____

S.No.	Please rate the following	Rating				
		Outstanding	Very Good	Good	Average	Below Average
1	Suitability of present curriculum towards programme					
2	Relevance of courses taught in terms of futuristic technologies					
3	The overall effectiveness of syllabus in meeting research and industry demands					
4	Balance between theory and lab-based courses					
5	Availability of learning resources (Library, e-contents)					
6	Academic Flexibility (Choice Based Credit System)					
7	Aptness of examination pattern and evaluation scheme					
8	Your involvement in curriculum enrichment					
9	Slice of industry component / interaction in curriculum					
10	Freedom to opt new techniques/strategies in teaching					

Suggestions for improvement:

Pritya

[Signature]
Director-CDOE, MRIIRS

[Signature]



Shaveta

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Centre For Distance and Online Education

Ref No: MRIIRS/CDOE/2021-22/C3

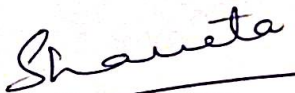
Date: 22-04-2022

NOTICE

Submission of Mid Semester Student Feedback on Curricula and Learning Platform


(AY 2021-2022)

The students of CDOE (Semester-1, Jan-2022 Batch) are hereby informed that they are required to submit their feedback on Curricula and Learning Platform through Google Forms on or before 25th April 2022.


Deputy Director-CDOE

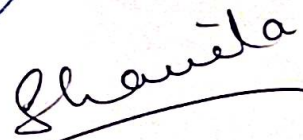
To: All faculty members of CDOE

CC: Director-CDOE


Director-CDOE, MRIIRS






Shaveta

Manav Rachna International Institute of Research and Studies
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Centre For Distance and Online Education

Ref No: MRIIRS/CDOE/2021-22/C4

Date: 22-04-2022

Circular

Submission of Mid Semester Faculty Feedback on Curricula and Learning Platform

(AY 2021-22)

All the faculties & subject experts are hereby informed that they are required to submit their feedback on curricula and Learning Platforms for Semester-1, Jan-2022 Batch (AY 2021-2022) through Google Form on or before 25th April 2022.

Shaveta
Deputy Director-CDOE

To: All faculty members of CDOE

CC: Director-CDOE

[Signature]
Director-CDOE, MRIIRS



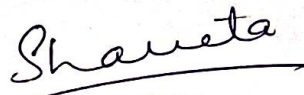
Manav Rachna International Institute of Research and Studies
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Centre For Distance and Online Education

NOTICE

Ref No: MRIIRS/CDOE/2021-22/C5


Date: 26-04-2022

In reference to the meeting vide MRIIRS/CDOE/2021-22/C1, a meeting is to be planned for the analysis of mid-semester stakeholder feedback on 28.04.2022 received from students and faculty & subject experts.


Deputy Director-CDOE

To: All faculty members of CDOE

CC: Director-CDOE


Director-CDOE, MRIIRS



Manav Rachna International Institute of Research and Studies
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Centre For Distance and Online Education

Minutes of the Meeting

Ref No: MRIIRS/CDOE/2021-22/C6

Date: 28-04-2022

In reference to the meeting vide MRIIRS/CDOE/2021-22/C5, a meeting has been conducted for the analysis of stakeholders' feedback on Curricula and Learning Platform on 28-04-2022. The following Committee members were present.

Dr. Shaveta Bhatia (Professor and Deputy Director-CDOE)	Chairperson
Dr. Mridula Batra (Associate Professor and Assistant Director-CDOE)	Member
Dr. Priya Vij (Associate Professor)	Coordinator
Mr. Sohail Imran	Assistant Manager IT, CDOE
Mr. Satish Kumar (Executive)	Member

At the outset, the chairman welcomed all the members and explained the scope of the meeting. The agenda items were discussed and ensured to take necessary steps for implementing the collected suggestions.

Agenda item: To review and analysis the stakeholder's feedback on curricula and Learning Platform:

On the basis of the feedback received from various stakeholders, the committee members have thoroughly analyzed the feedback and submitted the following observations:

1. More Training sessions are required for the students for accessing SWAYAM platform and E-Learning resources.
2. The Committee also suggested to share the recordings of live sessions on regular basis to the students.
3. Further, the committee also advised the Programme Coordinators should make good communication with students and resolve their problem within 48 hours.

Shaveta
(Deputy Director)

Director-CDOE, MRIIRS
[Signature]



Manav Rachna International Institute of Research and Studies
(Deemed to be University under section 3 of the UGC act, 1956)
Centre For Distance and Online Education

Date: 02-05-22

To

The Deputy Director,
Centre For Distance and Online Education
Manav Rachna International Institute of Research and Studies, Faridabad.

Subject: Submission of Mid-Semester Feedback on Curricula and Learning Platform Analysis Report for AY (2021-22)

Dear Madam,

With reference to the circular (MRIIRS/CDOE/2021-22/C6), the feedback committee has done the mid-semester feedback analysis on Curricula and Learning Platform for the academic session, January 2022. Kindly find the feedback report attached herewith for further action.

Priya
(Name and Signatures)

Dr. Priya Vij
Coordinator- Feedback Committee
Centre for Distance and Online Education

Enclosure(s): Sample Filled forms of all stakeholders
Feedback on Curricula and Learning platform Analysis Report

Director-CDOE, MRIIRS
[Signature]



Shaweta

Manav Rachna International Institute of Research and Studies

(Deemed to be University under section 3 of the UGC Act 1956)

Centre For Distance and Online Education

Feedback on the Curricula & Learning Platform Analysis Report

1. Student Feedback on Curricula & Learning Platform –Mid-semester

Total number of respondents: 48

S. No.	Details Parameters											Weighted Average Percentage
		No. of students rated 5	% of students rated 5	No. of students rated 4	% of students rated 4	No. of students rated 3	% of students rated 3	No. of students rated 2	% of students rated 2	No. of students rated 1	% of students rated 1	
1	Accessibility of E-Content available on portal	17	35%	16	33%	9	19%	6	13%	0	0	78
2	Accessibility of Library e-learning resources	15	31%	14	29%	10	21%	9	19%	0	0	75
3	Problem solving and creativity during live sessions	20	42%	13	27%	11	23%	4	8%	0	0	80
4	Usefulness of Self Learning Material	18	38%	20	42%	7	15%	3	6%	0	0	82
5	Trouble Shooting Technical Issues	18	38%	15	31%	12	25%	3	6%	0	0	80
6	Queries sort on time	19	40%	18	38%	7	15%	4	8%	0	0	82
7	Relevance of Trainings/Workshops by Industry/International Experts	23	48%	14	29%	9	19%	2	4%	0	0	84

$$(5 \cdot A_5 + 4 \cdot A_4 + 3 \cdot A_3 + 2 \cdot A_2 + 1 \cdot A_1)$$

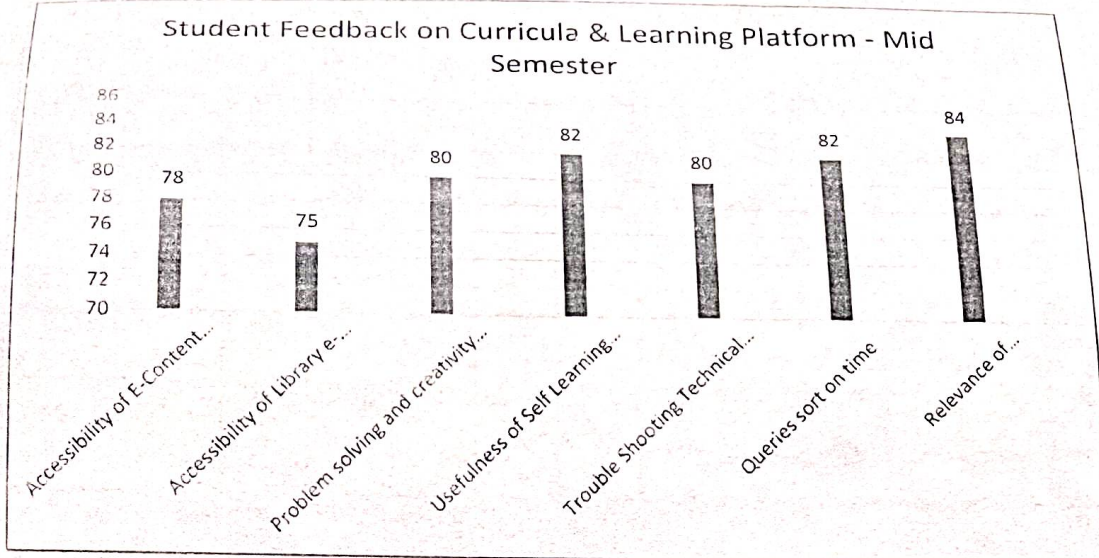
$$\text{Weighted Average Percentage} = \frac{5}{N} * 100$$

[Signature]
Director-CDOE, MRIIRS



[Signature]
Shamita

Output bar graph and analysis



2. Faculty Feedback on Curricula & Learning Platform – Mid Semester

Total number of respondents: 15 (10 faculty members & 5 subject experts)

S. No.	Details Parameters											Average Percentage
		No. of faculty rated 5	% of faculty rated 5	No. of faculty rated 4	% of faculty rated 4	No. of faculty rated 3	% of faculty rated 3	No. of faculty rated 2	% of faculty rated 2	No. of faculty rated 1	% of faculty rated 1	
1	Suitability of present curriculum towards programme	8	53%	4	27%	2	13%	1	7%	0	0	85
2	Relevance of courses taught in terms of futuristic technologies	7	47%	5	33%	2	13%	1	7%	0	0	84
3	The overall effectiveness of syllabus in meeting research and industry demands	6	40%	4	27%	4	27%	1	7%	0	0	80
4	Balance between theory and lab-based courses	8	53%	4	27%	2	13%	1	7%	0	0	85
5	Availability of learning resources (Library, e-contents)	6	40%	5	33%	2	13%	1	7%	1	0	79

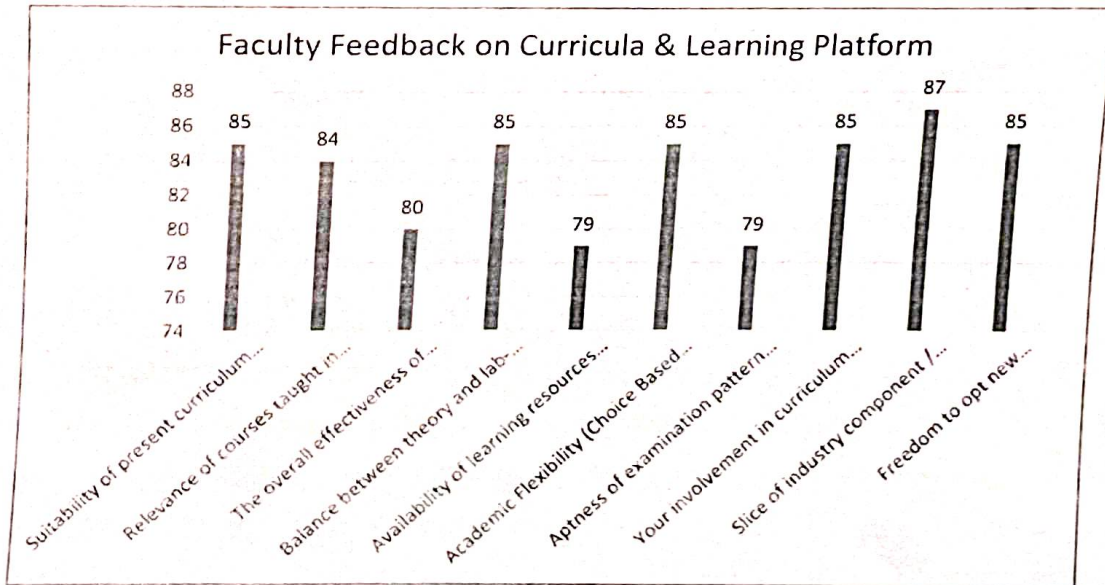
[Signature]
Director-CDOE, MRIIRS



[Signature]
Shoueta

6	Academic Flexibility (Choice Based Credit System)	8	53%	4	27%	2	13%	1	7%	0	0	85
7	Aptness of examination pattern and evaluation scheme	5	33%	5	33%	4	27%	1	7%	0	0	79
8	Your involvement in curriculum enrichment	7	47%	6	40%	1	7%	1	7%	0	0	85
9	Slice of industry component / interaction in curriculum	8	53%	5	33%	1	7%	1	7%	0	0	87
10	Freedom to opt new techniques/strategies in teaching	8	53%	4	27%	2	13%	1	7%	0	0	85

Output bar graph and analysis



Director-CDOE, MRIIRS



[Signature]

[Signature]

[Signature]

Manav Rachna International Institute of Research and Studies
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Centre For Distance and Online Education

Ref No: MRIIRS/CDOE/2021-22/C7

Date: 14-06-2022

NOTICE

Submission of End Semester Student Feedback on Curricula and Learning Platform

(AY 2021-2022)

The students of CDOE (Semester-1, Jan-2022 Batch) are hereby informed that they are required to submit their end-semester feedback on curricula and learning platforms through Google Form on or before 20th June 2022.

Shaveta

Deputy Director-CDOE

To: All faculty members of CDOE

CC: Director-CDOE

[Signature]

Director-CDOE, MRIIRS



Manav Rachna International Institute of Research and Studies
(Deemed to be University under section 3 of the UGC act, 1956)
Centre For Distance and Online Education

Ref No: MRIIRS/CDOE/2021-22/C8

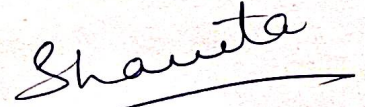
Date: 14-06-2022

Circular

Submission of End Semester Faculty & Subject Expert Feedback on Curricula and Learning Platform

(AY 2021-22)

All the faculties & subject experts are hereby informed that they are required to submit end semester feedback on Curricula and Learning Platforms for Semester-1, Jan-2022 Batch (AY 2021-2022) through Google Form on or before 20th June 2022.



Deputy Director-CDOE

To: All faculty members of CDOE

CC: Director-CDOE



Director-CDOE, MRIIRS



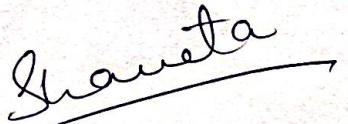
Manav Rachna International Institute of Research and Studies
(Deemed to be University under section 3 of the UGC act, 1956)
Centre For Distance and Online Education

NOTICE

Ref No: MRIIRS/CDOE/2021-22/C9

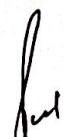
Date: 21-06-2022

In reference to the meeting vide MRIIRS/CDOE/2021-22/C1, a meeting is to be planned for the analysis of stakeholders' feedback on 22-06-2022.


Deputy Director-CDOE

To: All faculty members of CDOE

CC: Director-CDOE


Director-CDOE, MRIIRS



Manav Rachna International Institute of Research and Studies
(Deemed to be University under section 3 of the UGC act, 1956)
Centre For Distance and Online Education

Minutes of Meeting

Ref No: MRIIRS/CDOE/2021-22/ C10

Date: 23-06-2022

In reference to the meeting vide MRIIRS/CDOE/2021-22/C9, a meeting has been conducted for the analysis of End Semester stakeholders' feedback on Curricula and Learning Platform on 22-06-2022. The following Committee members were present.


Dr. Shaveta Bhatia (Professor and Deputy Director-CDOE)	Chairperson
Dr. Mridula Batra (Associate Professor and Assistant Director-CDOE)	Member
Dr. Priya Vij (Associate Professor)	Coordinator
Mr. Sohail Imran	Assistant Manager IT, CDOE
Mr. Satish Kumar (Executive)	Member

At the outset, the chairman welcomed all the members and explained the scope of the meeting. The agenda items were considered and the following decisions were taken.


Agenda item: To review and analyse the stakeholder's feedback on Curricula and Learning Platform

On the basis of the feedback received from various stakeholders, the committee members have thoroughly analyzed the feedback and submitted the following observations:

1. Government working professionals requested for Final Exam to be conducted in 2nd Phase
2. BCA and MCOM students requested for conducting Sessions on Sunday.
3. Students requested for more assistance for SWAYAM-related content access and assignment's submission.
4. Student requested for Non-Academic activities.
5. Students requested for Presentations for enhancing their skills.


Director-CDOE, MRIIRS




Shaveta

The committee recommended to make a proposal for conducting End Sem Examination in 2nd Phase. The committee has taken the decision to include non-academic activities in the next semester and also motivate students to give presentations on their domain areas.

The Chairperson asked the feedback coordinator to take rigorous action on the said suggestions given by the students and solve all the issues on priority.

The meeting ended with vote of thanks from the Coordinator to the Chair and the Committee Members for ensuring smoothing conduct of feedback analysis.

Shaveta
(Deputy Director)

[Signature]
Director-CDOE, MRIIRS



Manav Rachna International Institute of Research and Studies
(Deemed to be University under section 3 of the UGC act, 1956)
Centre For Distance and Online Education

Date: 28-06-22

To

The Deputy Director,
Centre For Distance and Online Education
Manav Rachna International Institute of Research and Studies, Faridabad.

Subject: Submission of End Semester Feedback on Curricula and Learning Platform Analysis Report for AY (2021-22)

Dear Madam,

With reference to the circular (MRIIRS/CDOE/2021-22/C10), the feedback committee has analysed the end-semester feedback on Curricula and Learning Platform for the academic year 2021-22. Kindly find the feedback report attached herewith for further action.

Priya

(Name and Signatures)

(Dr. Priya Vij)

Coordinator- Feedback Committee
Centre for Distance and Online Education

Enclosure(s): Sample Filled forms of all stakeholders
Feedback on Curricula Analysis Report

[Signature]
Director-CDOE, MRIIRS



[Signature]
Shaveta



Manav Rachna International Institute of Research and Studies
(Deemed to be University under section 3 of the UGC Act 1956)

Centre For Distance and Online Education

1. Student feedback on curricula & learning platform – End semester

Total number of respondents: 51

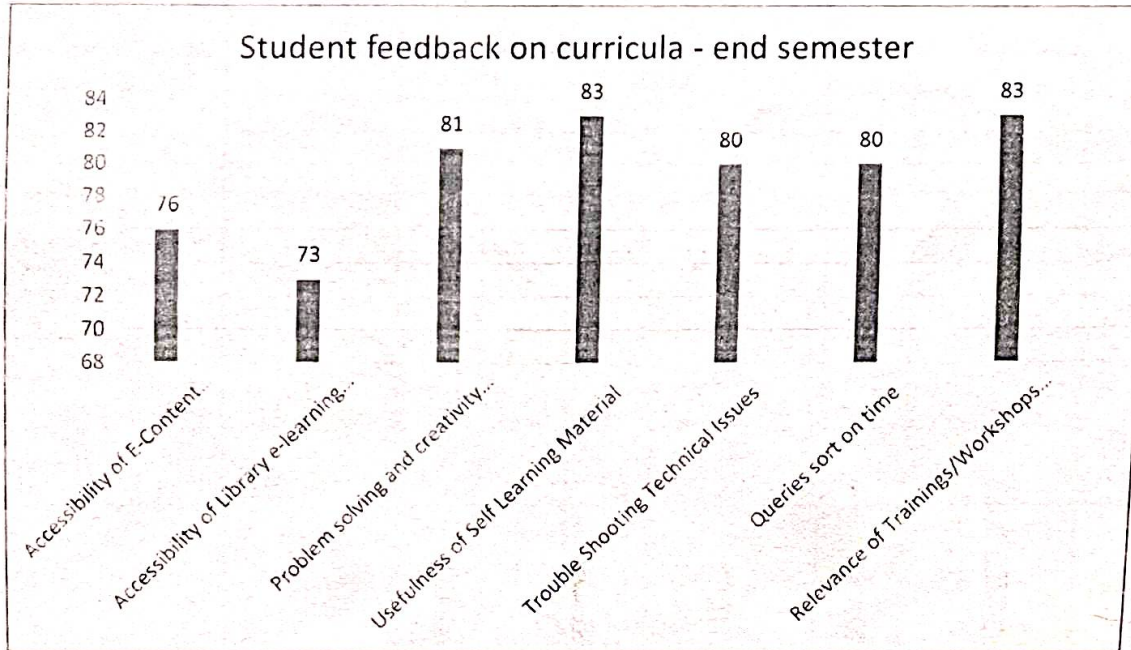
S. No.	Details Parameters											Average Percentage
		No. of students rated 5	% of students rated 5	No. of students rated 4	% of students rated 4	No. of students rated 3	% of students rated 3	No. of students rated 2	% of students rated 2	No. of students rated 1	% of students rated 1	
1	Accessibility of E-Content available on portal	16	31%	17	33%	11	22%	7	14%	0	0	76
2	Accessibility of Library e-learning resources	14	27%	15	29%	11	22%	11	22%	0	0	73
3	Problem solving and creativity during live sessions	22	43%	14	27%	11	22%	4	8%	0	0	81
4	Usefulness of Self Learning Material	20	39%	21	41%	7	14%	3	6%	0	0	83
5	Trouble Shooting Technical Issues	18	35%	18	35%	12	24%	3	6%	0	0	80
6	Queries sort on time	19	37%	18	35%	10	20%	4	8%	0	0	80
7	Relevance of Trainings/Workshops by Industry/International Experts	22	43%	16	31%	11	22%	2	4%	0	0	83


 Director-CDE, MRIIRS


Shaveta

$$\text{Weighted Average Percentage} = \frac{(5 \cdot A5 + 4 \cdot A4 + 3 \cdot A3 + 2 \cdot A2 + 1 \cdot A1)}{5} * 100$$

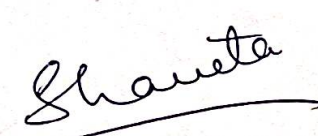
Output bar graph and analysis



2. Faculty & subject expert Feedback on Curricula & learning platform – End semester

Total number of respondents: 13 (9 faculty & 4 subject experts)

S. No.	Details Parameters											Average Percentage
		No. of faculty rated 5	% of faculty rated 5	No. of faculty rated 4	% of faculty rated 4	No. of faculty rated 3	% of faculty rated 3	No. of faculty rated 2	% of faculty rated 2	No. of faculty rated 1	% of faculty rated 1	
1	Suitability of present curriculum towards programme	7	54%	4	31%	2	15%	0	0%	0	0	88
2	Relevance of courses taught in terms of futuristic technologies	4	31%	5	38%	3	23%	1	8%	0	0	78
3	The overall effectiveness of syllabus in meeting research and industry demands	5	38%	4	31%	3	23%	1	8%	0	0	80
4	Balance between theory and lab-based courses	5	38%	3	23%	3	23%	2	15%	0	0	77

Director-CDDE, MRIIRS

 Registrar
 Pratapna International Institute of Research and
 Development

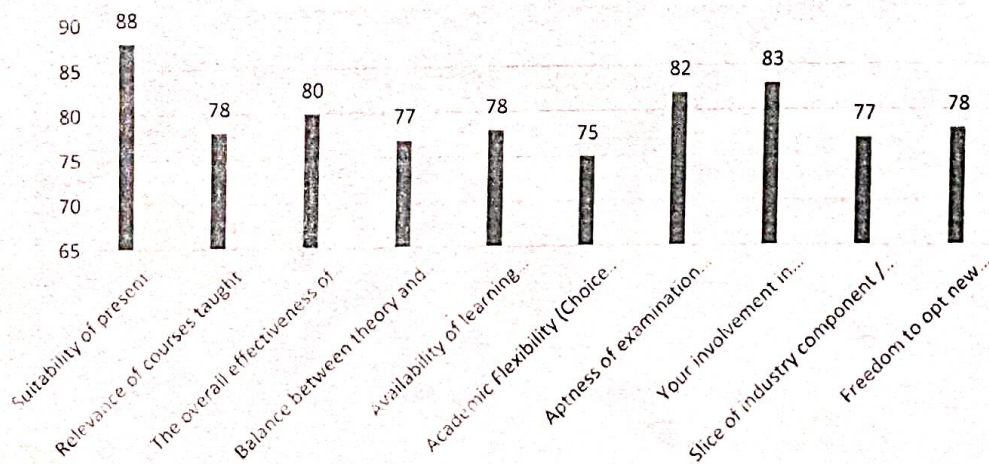
5	Availability of learning resources (Library, e contents)	5	38%	4	31%	2	15%	2	15%	0	0	78
6	Academic Flexibility (Choice Based Credit System)	4	31%	5	38%	2	15%	1	8%	1	0	75
7	Aptness of examination pattern and evaluation scheme	5	38%	5	38%	2	15%	1	8%	0	0	82
8	Your involvement in curriculum enrichment	6	46%	4	31%	2	15%	1	8%	0	0	83
9	Slice of industry component / interaction in curriculum	4	31%	5	38%	2	15%	2	15%	0	0	77
10	Freedom to opt new techniques/strategies in teaching	5	38%	4	31%	2	15%	2	15%	0	0	78

$$(5 \cdot A_5 + 4 \cdot A_4 + 3 \cdot A_3 + 2 \cdot A_2 + 1 \cdot A_1)$$

$$\text{Weighted Average Percentage} = \frac{\text{Sum of weighted marks}}{N} * 100$$

Output bar graph and analysis

Faculty feedback - curricula end term



Director-CDOE, MRIIRS



Shaveta

Manav Rachna International Institute of Research and Studies
(Deemed to be University under section 3 of the UGC Act 1956)

Centre For Distance and Online Education

Ref No: MRIIRS/CDOE/2021-22/ C11

Date: 4-07-22

To

Director-CIQA
Manav Rachna International Institute of Research & Studies
Faridabad.

Subject: Submission of Feedback on Curricula and Learning Platform Analysis Report of Centre for Distance and Online Education for AY 2021-2022

Dear Sir/Madam,

The feedback on Curricula Analysis Report has been collated from the students for the academic year 2021-22 from Students, Faculty & Subject experts. On the basis of the feedback analysis, the major issues reported by the students have been identified is as follows and recommended for the further action.

Summary of respondents for Feedback on Curricula for AY2020-21

Stakeholders Involved	No. of Respondents
Students	48(mid semester), 51 (end semester)
Faculty members	15(mid semester), 13 (end semester)



A handwritten signature in black ink, appearing to be "R. Sharma".

A handwritten signature in black ink, appearing to be "Shaweta".
Director-CDOE, MRIIRS

Manav Rachna International Institute of Research and Studies

(Deemed to be University under section 3 of the UGC Act 1956)

Centre For Distance and Online Education

ATR on Suggestions/recommendations received on Mid and End Semester feedback

Sr. no	Suggestions	Action Taken
1	Government working Professionals requested for Final Exam to be conducted on 2 nd Phase	Exams date sheet is being prepared and approved by the Controller of Examination.
2	BCA and MCOM students requested for conducting Sessions on Sunday.	Time Table is designed for Sunday for BCA and MCOM students
3	Students requested more assistance for Swayam-related content access and assignment submission.	IT Team has conducted training sessions to solve the technical issues of the students.
4	The students requested for Non-Academic activities.	New Non-Academic Activities have been added to the activity calendar prepared for session July,2022.
5	Students requested for Presentations for enhancing their skills.	Presentations were scheduled Semester wise & domain wise I the academic session July,2022.
6	To share Recordings of Live lectures	It becomes a regular practice to share recording of each & every lecture.

Shaveta

Deputy Director,

Centre for Distance & Online Education

Manav Rachna International Institute of Research & Studies

Director-CDDE, MRIIRS
H

